

IMAC QA Subcommittee Meeting Minutes August 22, 2005

Members Present

Jackie Bennett, Racine County; John Haine, DHFS/DHCF/BEM; Bernadette Connolly, DHFS/DHCF/BEM; Jacaie Coutant, Milwaukee County; Chris Elms, Dane County; Marilyn Rudd, DHFS/DHCF/BEM; Marcia Williamson, DHFS/DHCF/BEM; Vicki Jessup, DHFS/DCHF/BEM; Kathy Judd, Dane County; Allison Espeseth, Covering Kids and Family; Lisa Hanson, DHFS/DCHF/BEM; Brian Fangmeier, DHFS/DHCF/BEM; Mary Moyer, DHFS/DHCF/BEM;

Via Phone Conference

Lorie Mueller, LaCrosse County; Jennifer Winter, Managed Health Services; Joanne Ator, Door County.

Members Absent

Pam Lohaus, DHFS/OSF/Southern Region; Donna King, DHFS/DHCF/BEM

July, 2005 Meeting Minutes

The July minutes were reviewed and approved.

Second Party Review (SPR) Discussion

Medicaid SPR requirements will be included in the SFY06 IM Contract. The committee discussed options for incorporating the Medicaid SPR process into the FS SPR process, the process to follow when completing SPR's, and possible options for determining sample size and sample selection.

- Lisa Hanson reported that compliance with SPR requirements has improved. Only 10 agencies are not completing any SPR's at this time.
- A local agency member stated that they do a complete case review rather than just the elements targeted by the State SPR process. State committee members agreed that that process was acceptable.
- Committee members reported that agency work loads are a major factor for non-compliance with SPR requirements
- Committee members reported that the "number of agency workers per agency" is not always accurate on State documents and reports.
- Committee members asked if the agencies could deviate from the SPR samples assigned in IMQA. Lisa responded that agencies could deviate from the samples assigned in IMQA.
- A committee member asked if the State could add a data field to IMQA that identified where the reviewed case came from (the IMQA sample, a problem case, a new worker case, etc.). The State responded that a "sample type" data field could easily be added to IMQA. This has been added to the IMQA work plan.
- Committee members discussed options for how the State could determine SPR sample size requirements. The group discussed two options: 1) Use 2 per worker per month for both FS and Medicaid; and 2) Determining sample size using a percentage

of total caseload size at a given point in time. The committee leaned towards determining a percentage of total case load to determine sample requirements.

- The committee discussed options for completing the FS and Medicaid SPR requirements: 1) Leave the FS requirement the same as it currently is and add the Medicaid requirement of 2 SPR's per worker, per month; 2) Combine the FS and Medicaid SPR requirements in some way; and 3) Leave the FS requirements as is and contract out the Medicaid SPR requirement with the money allocated in the budget. The committee leaned towards the option of combining the FS and Medicaid SPR requirements. The committee also leaned towards combining the FS and Medicaid SPR process into one review process as much as possible.

Next Meeting

Monday September 26, 2005

Notetaker: Marilyn Rudd

Agenda Item(s)

Submitted by: Brian Fangmeier